

Free bus service FAQs.

What is the offer?

1. The offer is for free travel on local bus services on all weekends (Friday, Saturday, Sunday and Monday) from 30th July 2021 to 30th August 2021 (inclusive)
2. It is for journeys that start and finish within the Swansea Council area. This is the area bounded by Loughor (Ship & Castle), Pontarddulais (Railway Station), Garnswllt, Clydach (Coed Gwilym Cemetery), Lonlas (Bowen Arms) and Port Tennant (Bevans Row) so it includes places like Gorseinon, Pontarddulais, Gower and Morriston.
3. All journeys must start before 11pm

Who can use it?

We all can. If you're travelling for work in Swansea or to enjoy a day out in the city centre or at one of our brilliant beaches, the service is free. You do not need to show proof that you live in Swansea to receive free travel.

What bus services are included in the offer?

Bus services operated by First Cymru, Adventure Travel, South Wales Transport, DANSA, Briggs and Stagecoach are included.

The only services that are not included are:

- First Cymru's X10 between Swansea and Cardiff,
- longer-distance coach services operated by National Express, Megabus and Flixbus,
- First Cymru's Services 9A and 34 to and from the Park & Ride car parks.

What if I want to use a service that starts in Swansea but ends outside Swansea?

Unfortunately, it won't be available to you if you're heading for Neath, Carmarthen or other places outside the Swansea area.

What if I start outside Swansea and the service comes into Swansea?

The free service only applies to journeys wholly within Swansea. So, unfortunately, it won't be available to you if you are coming to Swansea from outside the area.

Does this apply to Park and Ride?

Unfortunately not, but there are other offers available if you wish to use the park and ride services.

Are any of the bus services changing?

No. All the usual services are operating at their usual time. The only difference is that you can travel for free.

Who is paying for the free service?

It's being paid for by the Council because we want to encourage people to use our local bus services now that the pandemic restrictions are easing. You will still need to wear a mask on the bus, in line with Welsh Government guidance, to keep you, the driver and fellow-travellers safe.

What if I have a season ticket?

You won't need to show it while the offer is on. But there won't be any refunds or extension of your season ticket.

I already have a free concessionary bus pass – how does this affect me?

People who hold an All Wales Concessionary Travel Pass, may continue to travel free of charge and passes should be shown as normal to the driver when boarding the bus.